How do DTCs affect the behavior of medical specialists: closing the gap between academic research and practice

Proefschrift

ter verkrijging van de graad van doctor
aan de Open Universiteit
op gezag van de rector magnificus
prof. mr. A. Oskamp
ten overstaan van een door het
College voor promoties ingestelde commissie
in het openbaar te verdedigen

op 28 juni 2012 te Heerlen om 15.00 precies

door

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ISBN 978-90-423-0417-8

Shaker Publishing B.V. St. Maartenslaan 26 6221 AX Maastricht

tel.: 043- 3500424 fax: 043 - 3255090 info@shaker.nl http:// www.shaker.nl

Cover: Roy Savelkouls

Preface

Let me start by saying: this is my book, this is my PhD research and I am really glad I finished it. I learned a lot, learned a lot about myself, about other people and about the impact change has on people. Organizations, change and people are so interesting to study.

What triggered me to look at behavioral change in hospitals is that this involves people and that health care is in constant transition. The challenge to interview urologists and try to convince them to participate.

Special thanks go to my promotor Professor Bernard Verstegen, for all his patience, support and wisdom. We had some interesting discussions during the years. Bernard told me at the beginning of my PhD that I should read some books about methodology and find out what my view on the world was. At that moment, and for a few years after that, I thought: How can someone find this interesting? But, if I take a look at my dissertation I can see that methodology and my view of the world had a great impact during my research. I would also like to thank Professor Arco van de Ven, for sharing his knowledge, support and reading many versions of papers and my dissertation. Thanks to Professor Ed Vosselman, Professor Thijs Homan and Professor John Groenewegen, for all their patience and knowledge.

I would also like to thank the urologists, financial controllers, (medical) managers and managing directors that I have interviewed, for their time, openness and their realness. A special thanks goes to my research assistants for all their help in analyzing the many interviews: Heidi Prevoo, Mark van Dam, Manon Souren en Gerianne Smeets.

A special thank goes to my parents who have supported me and stimulated me to never give up, and keeping faith, to my boyfriend Erik for his never ending patience and support, in the most difficult time of my dissertation, to my family, sister and friends.

Thanks to all my colleagues at the Open University and all people of the RACC center for all their support over the last year. And finally, to Roy for making a beautiful cover.

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