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Summary

The present book is a result of a workshop, which took place at the TU Košice in Slovakia in March 2008. Both the staff of the department of Safety and Quality from Prof. Sinay, TU Košice, and the staff of the department of Product Safety and Quality Engineering from Prof. Winzer, BU Wuppertal, discussed together about solution approaches concerning the turn from an integrated to a Generic Management System. During the presentations and discussions it became apparent that the diversity of requirements, which are nowadays being demanded on a Management System, cannot be integrated additively. The slovakian and german colleagues agreed and still agree in the fact that there is only one Management System within a company. Hence the requirements on a Management System must at first be recorded, compared and evaluated, before the company's objectives can be derived. Therewith the company possesses a "general" concept for the design of its operational and organizational structure. In this context domain experts speak of a Generic Management System. The Generic Management System meets the requirements and complies with the design of the operational and organizational structure. Due to the fact that requirements change over time, i.e. are dynamic, the enterprise needs appropriate tools, in order to master this multiplicity of provision. In the course of the workshop some tools, which are traditionally associated with Quality Management, just like FMEA or QFD, to mention only but a few, have been examined in terms of their transferability onto the Generic Management approach. Apart from that, also new tools have been introduced and discussed, which could support the Generic-Management-approach, just like the Ifla (Information-Flow Analysis) or approaches for competence analysis and - development. The articles, which have been collected in this book and which have been arranged in alphabetical order, are the first approaches on the way from an integrated to a Generic-Management-system. In the near future, these approaches shall be further elaborated on by the department staff of both Prof. Sinay and Prof. Winzer.